



IMPORTANT INFORMATION FOR THEATRE BOOKINGS

Dear Patient,

Thank you for choosing Matrix Dental Specialists. If you are considering proceeding with treatment that involves a theatre procedure, this document outlines all the important details you need to know ahead of confirming a date.

1. Booking Your Theatre Date

Your theatre date will be scheduled once your treatment plan has been confirmed.

- Dr Bhamjee operates in theatre every Monday.
- We will liaise with the theatre/hospital to confirm your booking.
- Once confirmed, you will receive a detailed theatre email outlining all the necessary information.

2. Where Will Your Procedure Take Place?

Cure Day Hospital Foreshore (Practice Number: 1144553)

📍 MSC House, 4th & 5th Floor, 1 Mediterranean Street, Foreshore, Cape Town, 8000

☎ 021 072 0004

✉ foreshore@cure.co.za

🌐 <https://cure.co.za/cure-day-hospitals-foreshore>

3. Medical aid authorizations

- Patients must obtain medical aid authorization where required using the details provided on your estimate.
- For Discovery medical aid no authorization is required, only a reference number. Authorization is only required for severe dental treatment (such as trauma or oncology). While Dr Bhamjee's treatment is specialist in nature, it falls under basic dentistry, and therefore only a reference number can be provided by Discovery. The hospital and anaesthetist are also covered under this same reference number as it is part of the same procedure.
- The practice can assist in confirming available benefits with Discovery, please let us know if you'd like help with this.
- If your medical aid requests x-rays or letters of motivation, we can assist with those too.

4. Payments & Billing Overview

- Matrix Dental Specialists does not submit claims on behalf of patients. All payments are made directly to the practice.
- You may submit claims with to your medical aid independently using the statement/invoice which we will provide you with.
- Please note fees from other providers involved in your treatment (e.g. anaesthetists, theatre/hospital) are not included in Matrix Dental Specialists' invoice.

Deposit & Final Payment:

- A 50% deposit is required before surgery to secure materials such as implants, biomaterials, and laboratory work.
- The balance is due at your post-operative follow-up appointment, or no later than 10 days after your procedure.

5. General Anaesthetic Information

- Your anaesthetist will be Dr A. Conradie or Dr S. Govender.
- You will be contacted by the anaesthetist before your procedure with specific fasting or medication instructions.
- If you have any chronic conditions (e.g. diabetes, heart disease) or are taking blood thinners, please notify us as soon as possible.
- Please arrange for a responsible adult to accompany you and drive you home after the procedure.

6. Need Help or Have Questions?

Please feel free to reach out to us at any point — we're here to support you through the entire process.

✉ reception@matrixdental.co.za or accounts@matrixdental.co.za

☎ 021 110 5764

We look forward to assisting you on your treatment journey.